

PRESS RELEASE

FOR IMMEDIATE RELEASE

The Coopérative de soutien à domicile de Laval suspends most of its domestic help services but maintains essential services

Quebec City, March 22nd 2020 – Following new guidelines issued by the Ministère de la Santé et des Services sociaux (MSSS) whereby only essential services can continue to be dispensed by les entreprises d'économie sociale en aide à domicile (EÉSAD) in the living environments of persons in loss of autonomy, the Coopérative de soutien à domicile de Laval wishes to inform its members and the population in general that non-essential domestic help services such as household care, heavy household maintenance and laundry care are suspended.

The Coopérative de soutien à domicile de Laval shall continue to offer its members essential services required so as not to compromise members' integrity and security such as personal assistance services, respite, shopping, preparation of meals and laundry for members in situations of incontinence or possessing few clothes, as requested by the MSSS.

The Coopérative de soutien à domicile de Laval also wishes to reiterate that at all times, our attendants take adequate preventive measures pertaining to hygiene and do not render any services to members who are in isolation because of the presence of influenza-like symptoms, because they have recently returned from a trip within the last 14 days or because that have been in close contact with a probable or confirmed case of COVID-19. Also, no attendant can dispense any services to members if that attendant must be isolated for the same reasons mentioned previously.

As soon as the MSSS will give the authorization for the domestic help services, the Coopérative de soutien à domicile de Laval will contact its members. However, if its members need assistance for shopping, preparation of meals and laundry, please call at 450-972-1313 option 4.

Take care.